



161 Withrow Avenue
481 Queen St East
woof@knickknackpaddywhack.ca
416.519.2929

CLIENT GROOMING AGREEMENT

Client Name (Human's): _____

Address: _____

Phone: _____ Email: _____

Pet's Name: _____ Age: _____ Breed: _____

Sex: M / F

Health Conditions & Special Requirements (if any):

Current Vet Clinic: _____

Current Vaccinations/Veterinarian Information

By signing this contract, the owner verifies their pet(s) are up to date on **Rabies, Distemper** and **Parvo-Virus** vaccinations. Proof of Vaccination or current Titer testing shall be provided upon request.

Aggressive or Dangerous Pets

The owner **must** inform Knick Knack Paddywhack (KKPW) if their pet(s) bite, has bitten, shows aggression to people or animals or does not respond well to specific grooming procedures. Muzzles may be used when necessary. Muzzling will not harm the animal, and protects both the pet and the groomer. KKPW reserves the right to refuse/stop services for such pet(s) at any time before or during the grooming process.

Health or Medical Problems & Senior Pets

Grooming procedures can sometimes be stressful, especially for a senior pet or pet with health problems, and can expose hidden medical problems or aggravate a current one during or after the groom. Because senior pets and pets with health problems have a greater chance of injury, these pets will be groomed for cleanliness and comfort, in styles that will not add to their stress. In the best interest of your pet this contract/agreement will give KKPW permission to obtain immediate Veterinary treatment for your pet should it be deemed necessary. We will do our best to contact you first, then take your pet to your authorized Veterinarian or to the nearest available Veterinarian. It is agreed that all expenses for Veterinary care will be covered by the pet owner upon signing this contract/agreement.

Initial _____

Parasites:

If you suspect your pet has fleas or ticks, prompt and thorough action on the owner's part is required before the grooming appointment is made. Flea infestations can lead to tapeworms and other health problems. Please see your Veterinarian about available effective products.

Read and Sign On Back ----->

Mat Removal:

Pets with matted coats need extra attention during their grooming session. Mats left unattended grow tighter and pull on the pet's skin and can eventually tear it. KKPW does not wish to cause serious or undue stress to your pet. In the case a mat cannot be broken or is inflamed, it will be removed and the area blended to the best of our ability. It is important to understand that the dematting process can be very painful and extreme cases may require the pet to be shaved. When necessary removing a heavily matted coat includes risks of nicks, cuts, hematomas, or abrasions due to warts, moles or skin folds trapped in the mats. After effects of mat removal procedures can include itchiness, skin redness, self-inflicted irritations or abrasions and failure of the hair to re-grow. Prevention is the best defense against matting by scheduling regular grooming appointments. An additional dematting fee may be charged due to the additional work involved.

Initial _____

Hold Harmless Agreement:

There is always the possibility an accident could occur. Grooming equipment is sharp, and dogs can be unpredictable. Even though we use extreme caution and care in all situations, possible problems could occur including cuts, nicks, scratches, quicking of nails, etc . By signing this agreement you (or your Agent) agree to hold KKPW, its owners, groomers, operators, employees, officers, and directors harmless from any damage, liabilities, financial, and otherwise, loss or claim including but not limited to veterinarian bills arising from any condition of the listed dog(s), either known or unknown, to KKPW or any other property of the Client, which arise in any way from services and/or products provided by or as a consequence of customers association with KKPW. It is also further understood and agreed that the terms of this agreement can change at any time, without notice, and will override any and all prior signed contracts or releases. It is further understood that this clause appeals to any and all dogs groomed at KKPW.

Initial _____

Late Drop-Offs/ Pick-Ups:

Please be on time for drop off and pick-up. We work by appointment and do not have the staff or facilities to provide daycare services. Late arrivals push into the next time slot and could result in us not being able to perform the groom. If you arrive more than 15 minutes late, our groomer will use their discretion as to if there is time to groom your dog, additionally there will be a **late fee of \$20** added to the bill. Arriving later than 30 minutes after your scheduled appointment time is considered a no-show and the below mentioned no-show fee applies.

We'll provide a 15-30 minute notification call for pickup and an additional 30 minute window afterwards for pickup. For late pickups, a **\$25 PER HOUR LATE/DAY CARE CHARGE** will be added to your bill.

No-shows & Cancellations:

No shows, last minute cancellations (**less than 24 hours' notice**) or continual re-scheduling are subject to a **50% cancellation fee** which will need to be paid before booking a new groom.

I have read and agree with the policies of KKPW.

Signature

Date